

NUMATAONE

Security, governance and operational maturity for a growing technology company.

A rapidly growing technology and analytics company moved beyond traditional IT support to an integrated operating model.

NUMATAONE ROLL-OUT / TECHNOLOGY AND ANALYTICS COMPANY / ANONYMISED

AT A GLANCE

Governance

Structured, measurable governance aligned to organisational objectives

Security

Improved security maturity through layered controls and monitoring

Resilience

Backup, continuity and recovery capability strengthened across the estate

A rapidly growing technology and analytics company moved beyond traditional IT support to an integrated operating model. NumataOne connected strategy, governance, cybersecurity, operations, modern workplace and innovation under one accountability model, improving visibility, strengthening security and creating a foundation for sustainable growth.

THE CHALLENGE

As the organisation scaled, leadership recognised technology had become a business enabler rather than an operational function. Governance was becoming increasingly complex, cyber threats continued to evolve, and business-critical systems needed stronger protection and resilience. Operational processes depended heavily on internal staff, risk management lacked structure and visibility, onboarding and offboarding were not standardised, and technology investments had no unified strategic framework. Continuing with disconnected systems and providers would have limited growth and increased risk.

OUR APPROACH

- 01 Elevate: technology strategy, governance and risk management set against measurable business outcomes.
- 02 Secure: cybersecurity and threat resilience across endpoints, identity, web and monitoring.
- 03 Protect: data protection, backup governance and business continuity alignment.
- 04 Operate: managed IT services and operational excellence with standardised process.
- 05 Empower: modern workplace enablement and user productivity.
- 06 Innovate: automation, data and AI enablement as a forward path rather than a bolt-on.

WHAT WE DELIVERED

- Governance and risk: technology governance processes, risk frameworks, policy lifecycle management, recurring governance reviews, compliance oversight and strategic advisory.
- Cybersecurity programme: advanced endpoint protection, DNS and web filtering, password management, security monitoring, vulnerability and patch management, security governance controls and user awareness improvement.
- Data protection and resilience: backup governance, recovery planning, data resilience strategy, business continuity alignment and recovery preparedness.
- Modern workplace management: user lifecycle management, platform administration, security configuration, access governance, productivity optimisation and operational reporting.
- Operational maturity: standardised onboarding and offboarding, asset management, service management, reporting and technology lifecycle management.

“The organisation moved from managing technology as a collection of individual services to treating technology as a strategic business capability.”

NUMATA ENGAGEMENT SUMMARY, ANONYMISED TECHNOLOGY AND ANALYTICS CLIENT

WHAT WE TOOK FROM IT

- 01 The lasting outcome is a repeatable operating model, not any single technology deployment.
- 02 Treating technology as a strategic capability, rather than a set of individual services, is what links investment to business outcomes.
- 03 Standardising onboarding, offboarding and asset processes removes friction faster than most tooling changes.
- 04 One accountability model across governance, security, operations and innovation gives leadership visibility that separate providers cannot.

ABOUT NUMATA

Numata is a business technology services and solutions provider for small and mid-sized enterprises. We align technology to business outcomes across IT strategy, cyber, data, operations, modern work and AI, delivered through NumataOne™, our strategy enablement framework.

Speak to the team: numata.co/contact