DAYONE+ DEAL

From parent-company dependency to standalone operations.

A nine-month TSA carve-out of a global industrial technology business, taken from announcement to independent operations without a single business-critical outage.

CORPORATE DIVESTITURE / GLOBAL INDUSTRIAL TECHNOLOGY / MULTI-REGION

AT A GLANCE

9 mo

TSA runway managed from announcement to independent operations

72 hrs

Microsoft 365 cutover across email, Teams, SharePoint and OneDrive

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Business-critical outages through cutover weekend

A nine-month TSA carve-out of a global industrial technology business, taken from announcement to independent operations without a single business-critical outage.

THE CHALLENGE

A global industrial technology business was being separated from a larger parent estate under a nine-month Transition Services Agreement. Identity, email, collaboration, network and endpoint services were all provided by the parent. The team needed a defensible plan that protected users through the deal, cleared TSA obligations on time, and left the business standing on its own supportable operating model.

OUR APPROACH

01 Framed the TSA on confirmed services, data, access, ownership and timelines rather than assumptions.

02 Designed a tenant, identity and collaboration target state before touching production.

03 Sequenced cutovers around the deal calendar so business-critical periods were protected.

04 Moved from project delivery into a supportable managed-service operating model at go-live.

WHAT WE DELIVERED

- Independent Microsoft 365 tenant with Entra ID, Conditional Access and MFA baselined from day one.
- Email, Teams, SharePoint and OneDrive cutover across the estate inside a controlled 72-hour window.
- Endpoint re-enrolment into a new Intune tenant with Defender and BitLocker policies.
- Network, print and identity dependencies on the parent estate retired in a phased plan.
- Runbook, evidence pack and knowledge transfer to a permanent operating team.

> “The plan protected the users while the deal closed around us. When the TSA clock ran out we were already operating independently.”
>
> IT DIRECTOR, DIVESTED INDUSTRIAL TECHNOLOGY BUSINESS

WHAT WE TOOK FROM IT

01 The TSA is the plan. If it is not explicit on services, data, access, ownership and timelines, the carve-out inherits the ambiguity.

02 Cutover weekends are won in the eight weeks before them, not on the night.

03 Independence is a state, not an event. Managed services need to be live before the last TSA clause expires.

ABOUT NUMATA

Numata is a business technology services and solutions provider for small and mid-sized enterprises. We align technology to business outcomes across IT strategy, cyber, data, operations, modern work and AI, delivered through NumataOne™, our strategy enablement framework.

Speak to the team: numata.co/contact